FOR OWNERS, ENTERPRISE OCCUPIERS, AGENTS AND OPERATORS

A common standard for *operators*.

An independent grading of flex operators against the things owners and enterprise occupiers need to know. Set and assessed by the Coworking Institute.

WHAT IT ASSESSES

01 **Operational maturity**
Systems, service standards and how performance is reported.

02 **Enterprise readiness**
IT, access control, information security and compliance.

03 **Commercial track record**
Occupancy, retention and performance against plan.

04 **Governance**
Structure, financial controls and reporting to owners.

05 **Team capability**
Training, and the people running the space day to day.

WHY NOW

A good-looking space says little about whether an operator can serve an enterprise client, protect data or run a building to standard. Owners, occupiers and agents have no shared way to tell the difference, so every selection starts from scratch.

HOW IT WORKS

ASSESSED
Independently

AGAINST
A published standard

REVIEWED
Periodically

PLACES, IN-HOUSE COHORTS AND PARTNERSHIPS

Start the *conversation*.

coworkinginstitute.com/asset-owners

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